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For General Communication

Product Discontinuation Notification for HP 789 Designjet Ink Cartridges, Printheads and Cleaning Cartridges in all Regions – January 31st, 2019

DRAWER STATEMENT

As of January 31st, 2019, all HP 789 Designjet Ink Cartridges, all HP 789 Designjet Printheads, and all HP 789 Designjet Printhead Cleaning Cartridges will be discontinued and will no longer be available for purchase.

Products Impacted	
HP 789 775ml Blk Ltx Designjet Ink Crtg	CH615A
HP 789 775ml Cyn Ltx Designjet Ink Crtg	CH616A
HP 789 775ml Mag Ltx Designjet Ink Crtg	CH617A
HP 789 775ml Yelw Ltx Designjet Ink Crtg	CH618A
HP 789 775ml LtCn Ltx Designjet Ink Crtg	CH619A
HP 789 775ml LtMg Ltx Designjet Ink Crtg	CH620A
HP 789 Yellow/Black Designjet Printhead	CH612A
HP 789 Cyan/Lt Cyan Designjet Printhead	CH613A
HP 789 Lt Mag/Mag Designjet Printhead	CH614A
HP 789 Designjet PH Cleaning Cartridge	CH621A

COMPATIBILITY

The following printer series are the only ones compatible with the above supplies:

PRINTER	
HP Designjet L25500 42-in Printer	CH 955A
HP Designjet L25500 60-in Printer	CH 956A
HP Designjet L25500 60-in Japan Printer	CQ162A

The range of printers listed above has guaranteed service support until January, 2018 in regards of spare parts, phone and onsite support.

OBSOLECENCE DATES

Customers and resellers should plan to place their last orders of discontinued inks by December 15th, 2018, with a requested delivery date before January 31st, 2019, to ensure orders are fulfilled. After December 15th, 2018, any orders of discontinued cartridges, printheads, and cleaning cartridges placed with HP will only be fulfilled while quantities last. Delivery date for final orders of discontinued products may vary depending on size of orders and inventory on hand. These products will cease to be available generally as of January 31st, 2019. If there are still units available after January 31st, 2019, HP may accept orders to allow any extra inventories still in the warehouse after the official obsolescence date to be sold.